



# ONLINE COURSE

## Post Graduate Award- Principles of Virtual Clinical Consultation



**HEALTHCARE SKILLS**  
Training International

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## INTRODUCTION

Post Graduate Award, Principles of Clinical Virtual Consultation is an online course that you can access 24/7. Designed by Healthcare Skills Training International and delivered online by Dr. Mateen Jiwani, a practicing GP and specialist in telemedicine and video consultations.

The course will cover:

- Telemedicine
- Video Consultation
- Risk assessment
- Clinical Governance
- Medico-legal aspects of digital healthcare



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# COURSE OUTCOMES

**Too often technology and even new ways of working are expected of clinicians without adequate support or training. This course is designed to enable participants to understand and demonstrate:**

- The principles of good audio and visual communication on a remote video consultation
- Principles of safe remote video consultation for the clinician including appropriate communication
- Execute appropriate strategies in identifying danger or harm during a consultation
- The challenges and benefits of a video consultation
- Identify and mitigate common failures in a video-consultation
- The principles of best practice
- How to safely start, deliver and close a video-consultation.

# COURSE CONTENT

**The course content specific to Virtual Clinical Consultation Skills will include:**

History, Ethics and Legal Principles

Effective Communications Skills

Using the Technology Platform

The General Principles of Consent, Chaperone, Record keeping

Remote Prescribing

Safeguarding Issues

Critical Responsiveness

# COURSE ASSESSMENT

Assessments are online and include :

- MCQ ( 45 mins)
- Critique of Patient scenario and virtual consultation
- Reflective Statement

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